

Frequently Asked Questions



Questions	Answers
I am new to Ontario. How can I learn about the high school education system here?	<ul style="list-style-type: none"> • Call the Dr. Norman Bethune Settlement Workers at 416-396-8200, ext. 20005 • Call the Guidance Department and speak to a Guidance Counsellor
Who can I ask about my child's progress in his/her courses?	<ul style="list-style-type: none"> • Contact your child's teacher. Department phone are provided in this handbook. • Contact the Guidance Department at 416-396-8200 and speak to a Guidance Counsellor • If your child is receiving Special Education support and has an IEP (Individual Education Plan), contact the Special Education Department at 416-396-8220, ext. 20138.
<p>My son/daughter says they are being bullied at school? What can s/he do? What can I do?</p> <p>My son/daughter is aware of an unsafe situation that involves other students? What can we do?</p>	<ul style="list-style-type: none"> • Students can call the student safety line and remain anonymous (416-395-SAFE). All information will be investigated. • Call the guidance department or a VP. • Encourage your son/daughter to speak to a staff member.
My son/daughter never has homework and says all work has been completed at school. Is this true?	<ul style="list-style-type: none"> • There is always homework! Ask to see his/her notebooks. If class work is completed, your child can organize his/her binders and review class notes from each day. When in doubt, contact your child's teacher.
I think my child needs extra help in his/her courses. How can I find out what help is available?	<ul style="list-style-type: none"> • Contact your child's teacher. Department phone numbers are provided in this handbook. • Contact the Guidance Department at 416-396-8200, Ext. 20040 and speak to a Guidance Counsellor.
My son/daughter says there are no classes today. How can I check?	<ul style="list-style-type: none"> • Call the Dr. Norman Bethune Reception Desk at 416-396-8200. • Check the list of special dates in this handbook. All holidays, exams days, and late starts are listed.
I am planning a trip and I know students cannot miss the exams. When do the exams occur?	<ul style="list-style-type: none"> • Exam days are listed in this booklet. Students who miss an exam due to a vacation will receive a mark of zero on the exam.